

# Top Tennis Hub Pte Ltd – Adult Tennis Clinic Terms & Conditions

By registering for the Adult Tennis Clinic organized by Top Tennis Hub, all participants agree to the following terms and conditions:

## 1. Payment & Registration

- Participants may register in advance to express interest and **reserve a priority spot**. However, due to venue booking constraints, the **final timing of the clinic will only be confirmed one month before the event date**.
- Once the timing is confirmed, all registered participants will be contacted. **Full Payment of S\$80** (\$40/hr per participant for 2 hours) **must be made within 24 hours** of receiving the confirmation message to officially secure your slot.
- Registrations will be accepted on a **first-come, first-served** basis.
- Failure to complete payment within this window may result in your slot being **offered to the next person on the waitlist**.
- Slots are **strictly limited to 12 participants**, and confirmation is based on **first-come, first-paid** status.

## 2. Cancellations & Refunds

- **Cancellations made at least 21 days** before the clinic date are eligible for a **full refund**.
- **Cancellations made less than 21 days** before the clinic date are **non-refundable**.
- **No-shows** on the day of the clinic will **not be refunded** under any circumstances.

### 3. Participant Responsibility

- Participants must wear **proper tennis attire** and be in **suitable physical condition** to participate.
- It is the responsibility of each participant to assess their own health and fitness before attending.
- Participant must bring along his/her own tennis racket

### 4. Photography & Videography

- By signing up for the clinic, participants **consent to being photographed and/or videographed** during the session.
- Footage captured may be used by Top Tennis Hub for **marketing, promotional, and social media content**.
- If you have any concerns about this, please notify us in writing prior to the event.

### 5. Liability

- Participants in the Activity do so at their own risk and assume all risk and liability for personal injury or death including that of any children under their care associated with participating in the Activity. Top Tennis Hub shall bear no liability for any personal injuries, health problems or death sustained at or after an Activity, including directly or indirectly resulting from any existing medical condition.
- Participants are required to be responsible for personal items. Top Tennis Hub will not be responsible for any damage to, loss or theft of a patron's personal property;

## 6. Rain Policy

S/N	Description	Policy
(a)	Rain subsides 30 minutes or less before the start of a booking	<p>Coach will decide to proceed or reschedule the lesson.</p> <p>Full lesson will be rescheduled and conducted within 1 month from the original (washed-out) session, <b>should the Coach decide to reschedule the lesson.</b></p> <ul style="list-style-type: none"><li>- Make-up lessons will be scheduled by the coach. We understand that availability may vary, but please note that <b>no refunds will be entertained</b> for missed rescheduled sessions.</li></ul> <p>If not, lesson goes on as planned. <b>No refund.</b></p>
(b)	Rain subsides 30 min or more before lesson starts	<p>Lesson goes on as planned.</p> <p>Coach and players expected to proceed with lesson.</p>
(c)	Rain occurs more than 20 min into the lesson	<p>Reschedule only for second hour (for sessions more than 1 hour)</p> <p><b>No refund</b> for first hour of lesson</p>
(d)	Rain occurs less than 20 min into the lesson	<p>Full lesson will be rescheduled and conducted within 14 days from the original (washed-out) session</p> <ul style="list-style-type: none"><li>- Make-up lessons will be scheduled by the coach. We understand that availability may vary, but please note that <b>refunds will not be issued</b> for missed rescheduled sessions.</li></ul>